



NASA SEWP VI Ordering Guide

Abrahams Consulting LLC
Government-Wide Acquisition Contract (GWAC)
Contract Number: 80TECH26D1658
Category A – ITC/AV Solutions (IT Value Added Reseller)
Website: <https://abrahamsconsulting.com>
Corporate Headquarters: 172-61 Highland Ave., Jamaica, NY 11432

Version 1.0 | Effective Date: November 1, 2026

Disclaimer

This Ordering Guide is provided as a reference to assist government customers in using the Abrahams Consulting SEWP VI contract. It is intended to supplement, but not replace, the applicable terms and conditions of the SEWP VI Contract, the Statement of Work (SOW), the Contract Holder User Manual (CHUM), the Federal Acquisition Regulation (FAR), or agency-specific procurement policies. In the event of any inconsistency, the applicable contract documents and governing regulations shall prevail.

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About Abrahams Consulting

Abrahams Consulting LLC is a NASA SEWP VI Category A Contract Holder that provides federal agencies with commercial information technology, communications, and audio/visual (ITC/AV) products and related product-based services in accordance with the requirements of the SEWP VI Contract.

SEWP VI General Overview

NASA's Solutions for Enterprise-Wide Procurement (SEWP) VI is a Government-Wide Acquisition Contract (GWAC) administered by the National Aeronautics and Space Administration (NASA). SEWP VI provides federal agencies with a streamlined acquisition vehicle for information technology (IT) products, software, cloud solutions, cybersecurity technologies, AI-enabled products and solutions (when within the applicable SEWP VI Category A scope), audio/visual (ITC/AV) equipment, and related product-based services.

SEWP VI is designed to simplify the acquisition process by providing a pre-competed contract that enables federal agencies to obtain commercially available IT solutions quickly while complying with applicable federal procurement regulations. The contract supports ordering across the Federal government, including civilian agencies, the Department of Defense (DoD), and other authorized users.

NASA SEWP VI CUSTOMER SERVICE CONTACTS

Web	www.sewp.nasa.gov
Email	help@sewp.nasa.gov
Helpline	(301) 286-1478
Email Orders	sewporders@sewp.nasa.gov
Address	7601 Ora Glen Drive, Greenbelt, MD 20770
Business Hours	Monday–Friday, 7:30 AM – 6:00 PM ET

1. Contractor and Contract Overview

Abrahams Consulting LLC is a NASA SEWP VI Category A Contract Holder for Information Technology, Communication, and Audio Visual (ITC/AV) solutions. Category A encompasses information technology hardware, software, cloud solutions, audio/visual (ITC/AV) products, and related product-based services, such as installation, integration, testing, training, maintenance, and warranty services.

SEWP VI Contract Information

Item	Information
SEWP VI Contract Number	80TECH26D1658
Contract Holder	Abrahams Consulting LLC
SEWP VI category	Category A - ITC/AV Solutions
Contract Group	Group A2 — Small Business
Contract Effective Date	November 1, 2026
Corporate Address	172-61 Highland Ave., Jamaica, NY 11432
Website	https://abrahamsconsulting.com
UEI	XXCXV1SXKNA5
CAGE Code	6KZZ4

Primary Points of Contact

Role	Information
Sales Representative	Name: John Luis B. Marquez Title: Catalog Support Specialist — Federal Sales Liaison Email: federal.sales@abrahamsconsulting.com Phone: (516)-405-2175
Customer Support	Name: Jude Convencido Email: jconvencido@abrahamsconsulting.com Phone: (646)-564-3828, ext. 2180
Program Manager	Maybelline Magnet SEWP VI Program Manager Email: mmagnet@abrahamsconsulting.com Phone: (301)-638-8731, ext. 2179
Deputy Program Manager	Name: Schella Orcel Email: sorchel@abrahamsconsulting.com Phone: (202)-869-2101, ext. 2184

Business Hours

Customer Support Hours: Monday–Friday, 8:00 AM – 5:00 PM Eastern Time

2. How to Obtain a Quote

Customers may contact Abrahams Consulting's Federal Sales team for product information and pre-RFQ assistance. Competitive quote requests should be submitted through NASA SEWP's Quote Request Tool.

Sales and Quote Requests

Name	John Luis B. Marquez
Title	Federal Sales Liaison and Catalog Support
Telephone	(516)-405-2175
Email	federal.sales@abrahamsconsulting.com

Quote Request Procedure

1. Prepare the Requirement

Identify the required products or services, specifications, quantities, delivery information, evaluation criteria, and response deadline.

2. Submit the Request through NASA SEWP

Submit the competitive Request for Quote through NASA SEWP's Quote Request Tool (QRT) and provide eligible contract holders a fair opportunity to be considered in accordance with FAR 16.505(b).

Abrahams Consulting LLC holds SEWP VI Contract 80TECH26D1658, Category A, Group A2 – Small Business. For questions about contract scope, contact the NASA SEWP PMO at help@sewp.nasa.gov.

3. Evaluate the Quotations

Evaluate quotations using the criteria stated in the request and document the selection in accordance with applicable acquisition procedures.

4. Place the Order

Submit the delivery order through the applicable NASA SEWP ordering process, referencing Contract 80TECH26D1658 and the selected quotation.

3. Fair Opportunity

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote, or otherwise offer for sale any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. all such items are clearly marked as not yet available on their SEWP contract; and
2. the contractor submits a technology refreshment request to add those products to their contract

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract, and the price of each item shall be no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ online quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies that are not SEWP Contract Holders with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ online quoting system.

4. Post-Delivery Support Information

Technical and Post-Delivery Support

Name	Jay Dela Piedra
Title	Technical Support Lead
Telephone	(646)-564-3844, ext 1009
Email	jpiedra@abrahamsconsulting.com

Installation

Installation services may be provided using the applicable Service CLINs when the services directly support the installation or implementation of an in-scope ITC/AV solution. Applicable installation services will be quoted using the Service CLINs available under the contract and ordered through applicable delivery order.

Basic Warranty

Abrahams Consulting LLC will tender for acceptance only products and services that conform to the applicable contract requirements. In accordance with FAR 52.212-4(a), the Government may require repair or replacement of nonconforming supplies or reperformance of nonconforming services at no increase in contract price. In accordance with FAR 52.212-4(o), delivered items are warranted to be merchantable and fit for the particular purpose described in the contract

Extended Warranty

Extended warranty coverage may be purchased and begin at any time during the standard commercial warranty period, up to and including the end of that period. Coverage will be based on the applicable commercial warranty period. At the Government's discretion, monthly maintenance may be ordered during a warranty period at a Discounted Monthly Extended Warranty amount in lieu of the extended warranty.

Technical and Software Support

Customers requiring technical or software support should contact the designated Abrahams Consulting LLC support representative. Abrahams will review the request and coordinate appropriate support consistent with the applicable contract, delivery order, warranty, maintenance, and licensing terms.

Returns and Replacement

Customers requesting a return or reporting a nonconforming delivery should contact the designated Abrahams Consulting LLC support representative. Abrahams will review the applicable contract, delivery order, acceptance status, and warranty terms. In accordance with FAR 52.212-4(a), the Government may require repair or replacement of nonconforming supplies at no increase in contract price. Items returned before Government acceptance are not subject to restocking fees or other charges unless the return results from a Government-initiated change.

5. Troubleshooting a Problematic Order

Problematic-Order Escalation

Name	Jay Dela Piedra
Title	Technical Support and Post-Delivery Support
Telephone	(646)-564-3844, ext. 1009
Email	jpiedra@abrahamsconsulting.com

Order-Issue Resolution Procedure

1. Report the order issue to the Problematic-Order Escalation contact listed above.
2. The Customer Service Team will review the reported issues and coordinate with the appropriate supplier, distributor, or manufacturer when required.
3. For a delayed shipment, the Customer Service Team will provide updates concerning the delay and estimated fulfillment date. Documented mitigation measures include alternative suppliers, multiple vendor partners, and buffer inventory when available.
4. For a defective product, the Return Merchandise Authorization and replacement procedure described in Section 4 (Post-Delivery Support Information) will apply.
5. The Customer Service Team will follow up with the customer to confirm resolution and address remaining concerns.

Order-Status and Shipment Updates

Abrahams Consulting LLC will submit and maintain required Order Status Reports through the applicable SEWP electronic processes in accordance with the SEWP Contract Holder User Manual.

If an item cannot be delivered within the applicable delivery schedule, Abrahams Consulting LLC will notify the issuing Contracting Officer and the SEWP PMO within two business days after receiving the order or receiving manufacturer notification of the expected delivery date. The ordering agency may cancel the order or request due consideration for the delay.

After an order ships, Abrahams Consulting LLC will provide available shipment-tracking information to the customer.

6. Source References

This Ordering Guide was prepared using the Abrahams Consulting SEWP VI contract documents, the SEWP VI Statement of Work, the Contract Holder User Manual, applicable Terms and Conditions, official NASA SEWP resources, and Abrahams Consulting's approved customer-support procedures.

Distribution

The current approved version of this Ordering Guide should be made available to government customers through Abrahams Consulting LLC's official SEWP website, or other authorized distribution channels. Superseded versions should be retained in accordance with company record management practices.